

There is No Time Like Now to Build a Trauma Informed Workforce

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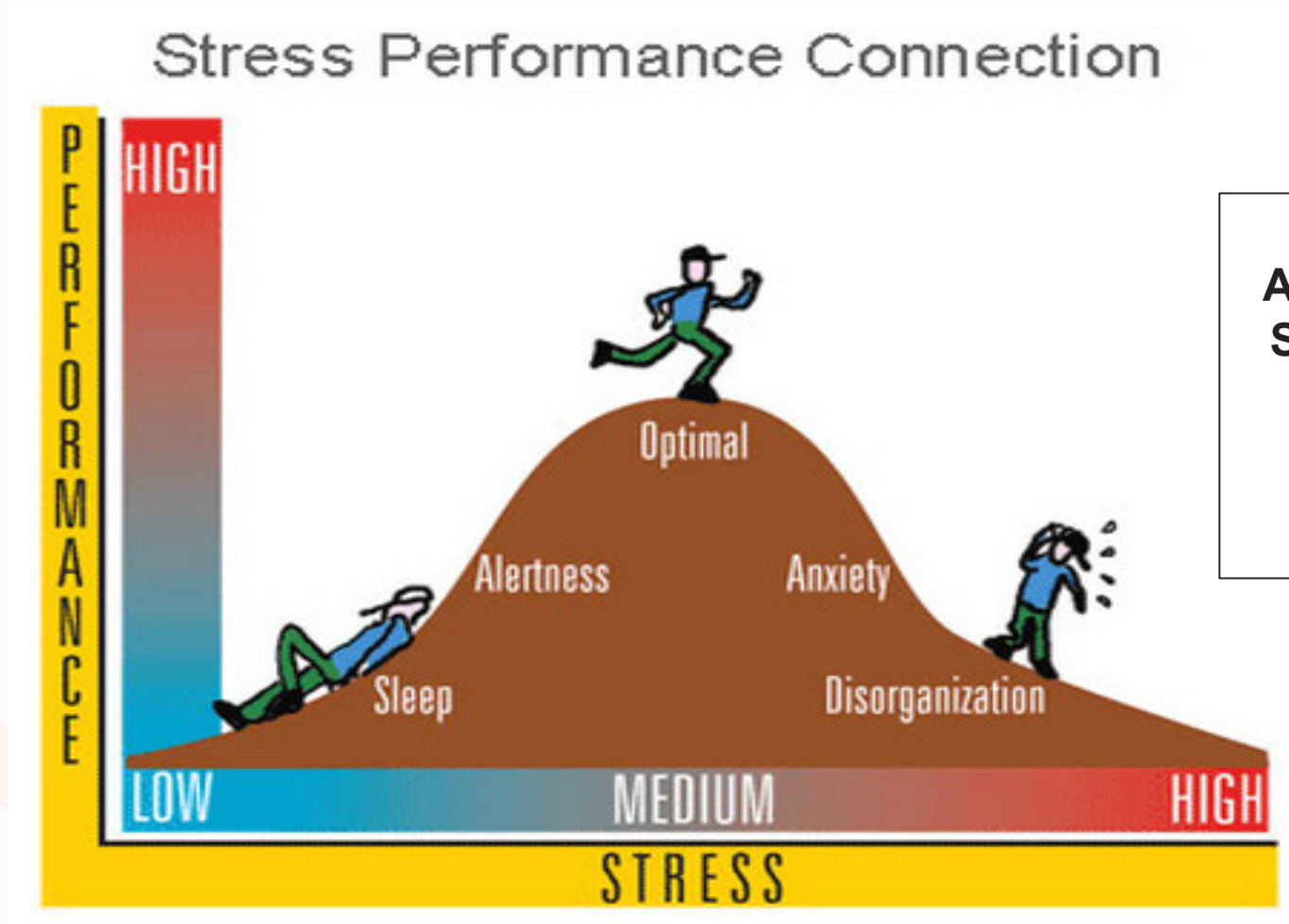


Learning Objectives

After participating in this webinar, attendees will be able to:

1. Describe what it means to be trauma informed.
2. Explain the disproportionate prevalence of trauma and stress-related illness among people with HIV and people who have been hospitalized for COVID-19.
3. Identify the four residual areas of trauma symptoms the F.E.A.R rubric emphasizes to inform best practices in providing trauma informed care.
4. Discuss opportunities and strategies for healthcare professionals and organizations to create a trauma informed culture of care.

Eustress and Performance



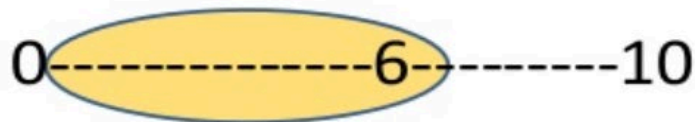
General
Adaptation
Syndrome

Hans
Selye

Stress

Two Types of Stress

Routine Stress



Traumatic Stress



Both Adversely
Effect Functioning



www.psychotherapy-center.com



Stress Injuries Can Cause Distress

- A feeling of extreme worry, sadness or pain that can occur in response to any adversity
- Emotional distress often responds well to supportive strategies

Sorrow

Agony

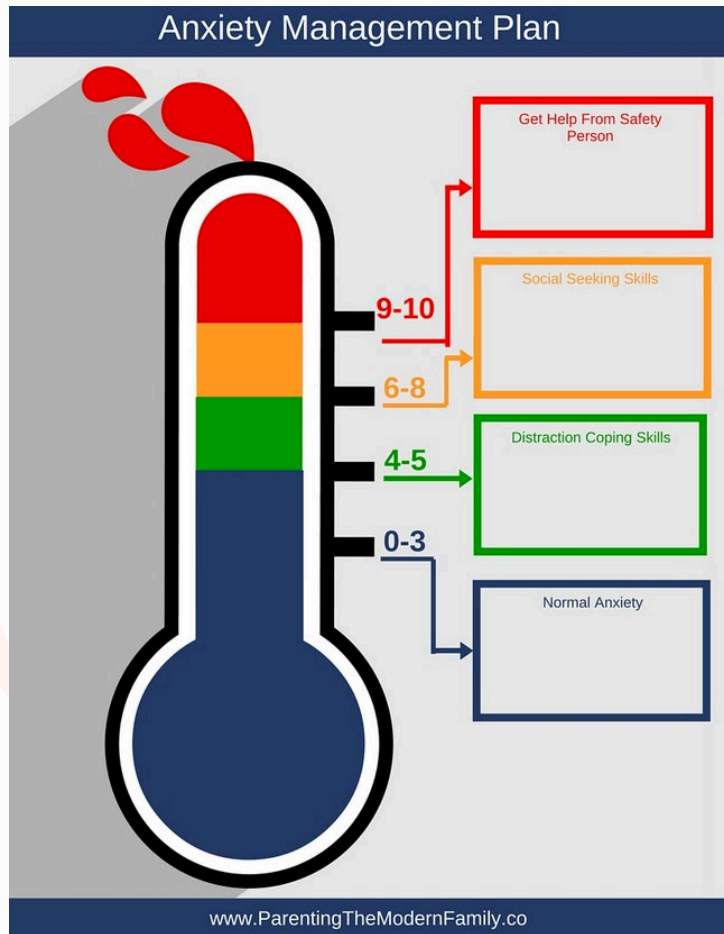
Grief

Misery

Anguish

Upset

Stress Indicators



Changes in eating habits

Change in weight

Losing interest/apathy

Difficulty holding a conversation

Conflict in relationships

Fatigue/more sleep

Changes in relationships

Self-isolation

Difficulty getting tasks done

Not interested in usual activities

Depressive and/or anxiety symptoms

Why is it Hard to Ask for Help?



A Pause... for Reflection

Distress

Loss

Connection

Hope



Sensations in the Body

- Individual
- Interpersonal
- Environmental
- Spiritual



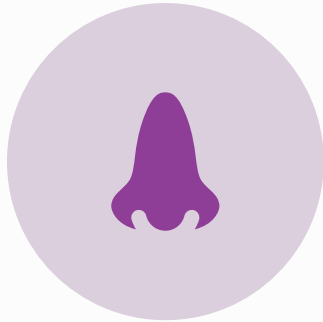


Welcoming Self-Compassion





Grounding Intervention



BREATH



FEET



BODY

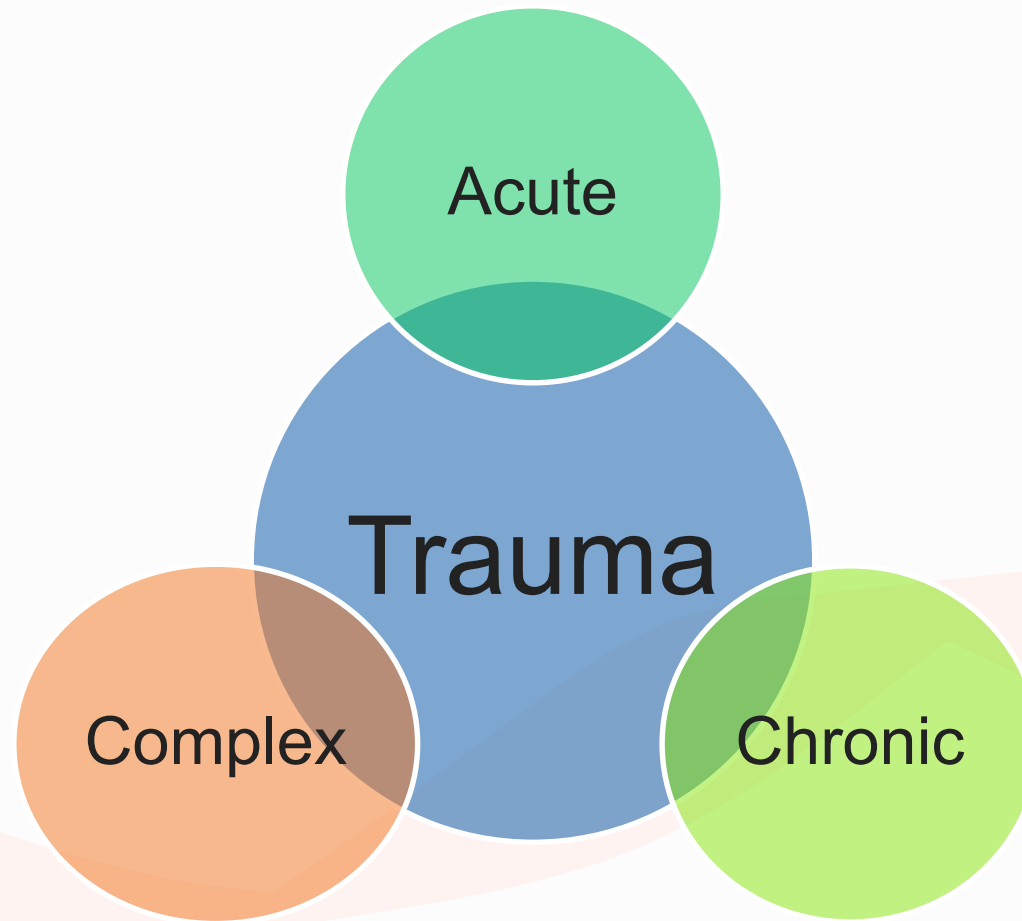
Those experiences that produce intense emotional pain, fear, or distress; *possibly* having long-term physiological and psychological consequences.

TRAUMA

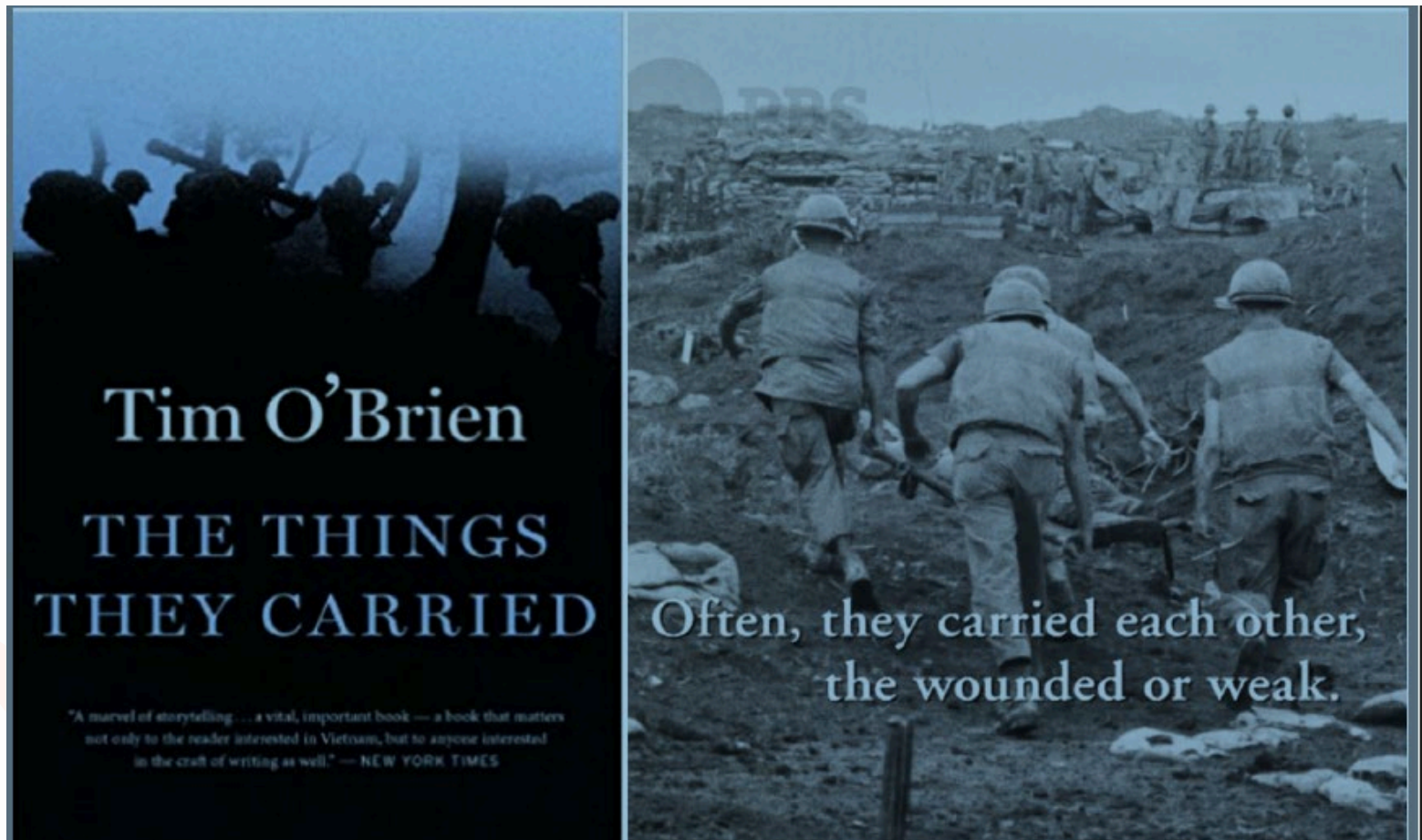
Trauma Results From Exposure to Adverse Events

- Emotional, sexual or physical abuse
- Violence
- Neglect
- Poverty
- Discrimination

Types of Trauma



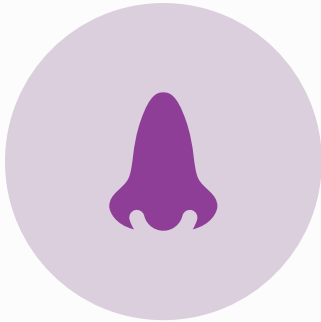
The Things They Carried



What Do I Carry with Me?



Grounding Intervention



BREATH



FEET



BODY



Universal Trauma Precautions



Assume that all people and connected persons with whom you are working are coping with the effects of trauma and modify your practice accordingly.

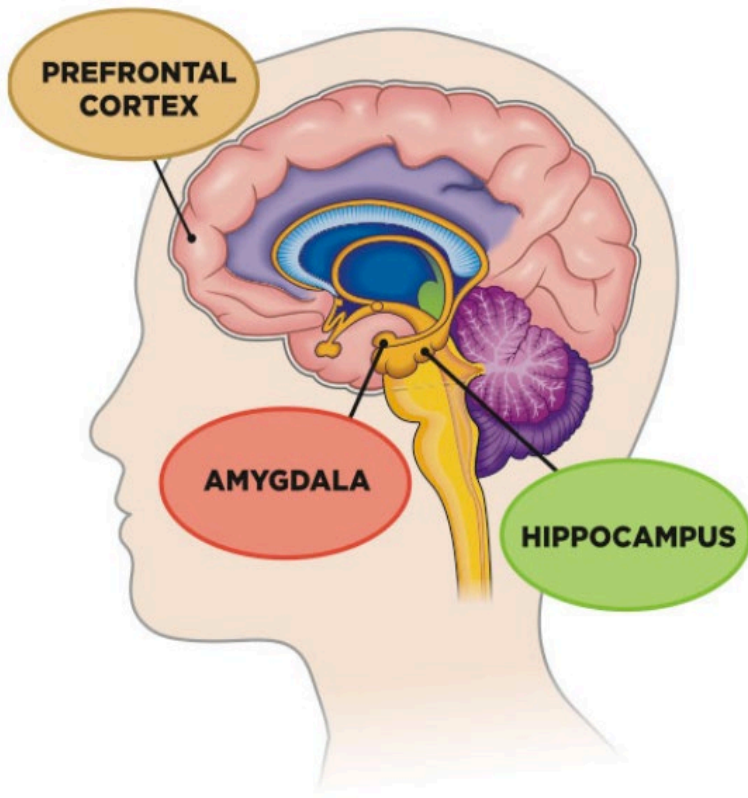


Recognize how your organization, your program, your environment, and your practice could potentially act as a trauma trigger.



Recognize that you may also have experienced trauma yourself, and you may be triggered by client responses and behaviors.

Three Major Structures Within the Brain That Regulate the Stress Response



Hippocampus
“Memory Saver”

Amygdala
“Security Guard”

Prefrontal Cortex (PFC)
“Wise Leader”

Survival: Instinctive Brain Overrides the Conscious Parts



Trauma Response Goal: Survival

- Flop/Fawn
- Friend

5 TRAUMA RESPONSES
PHYSIOLOGICAL REACTIONS:
THE 5 F'S

AUTONOMIC NERVOUS SYSTEM	PARASYMPATHETIC NERVOUS SYSTEM
Hyperarousal, alarmed / startled. Increases heart rate, blood pressure, breathing.	Hypoarousal, dissociation. Metabolic shutdown, numbing. Hiding behaviors.
FIGHT Physical aggression: attacker may be smaller / weaker. Verbal aggression, e.g., saying "no". traumadissociation.com	FREEZE Tonic immobility. Involuntary response. Less chance of injury.
FLIGHT Running, bawking away or hiding. If there is somewhere to escape to or hide.	FLOP / FAWN Collapse and play dead. After freeze fails, conserves energy, wounds heal.
traumadissociation.com source: Schore, 2009; Lodrick 2007	FRIEND Trauma bonding (attach) / Stockholm Syndrome Social engagement. Prolonged or infant trauma.

Protection, Survival and the Aftermath



The memories of the traumatic event can “get stuck” in the body and the limbic system



The amygdala or “alarm system” can get jammed



Negative feedback cycle does not turn off “broken” alarm system



The individual becomes overwhelmed by their symptoms of trauma and may experience “triggers”

Alarms Gets Set Off: Triggers

- The amygdala's alarm system cannot tell the difference between a real threat or situation or object that is a reminder of the event(s)



Trauma Triggers: Distressing



Color

Object

Smell

Sound

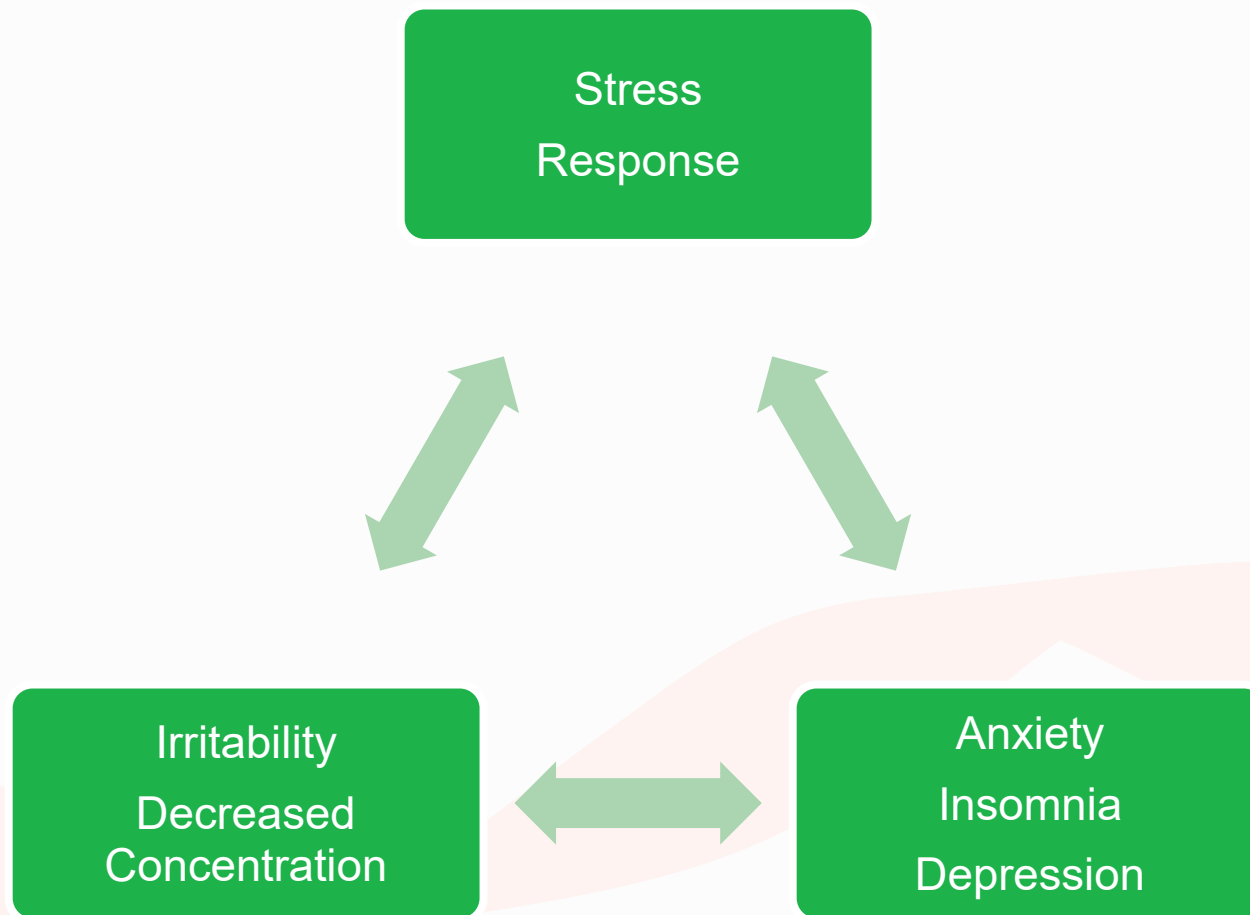
Sensation

Understanding Trauma

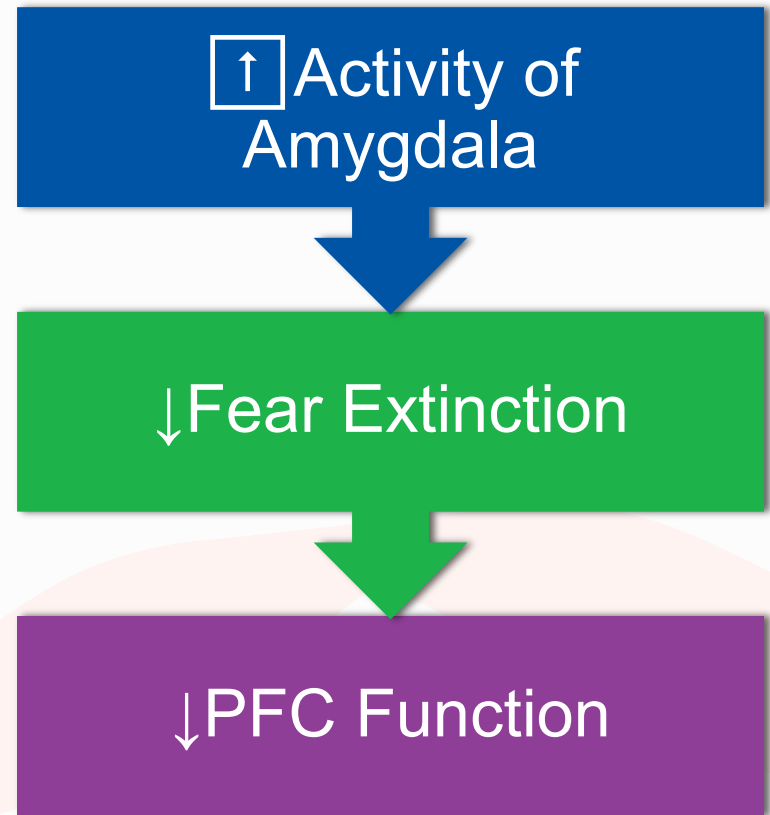
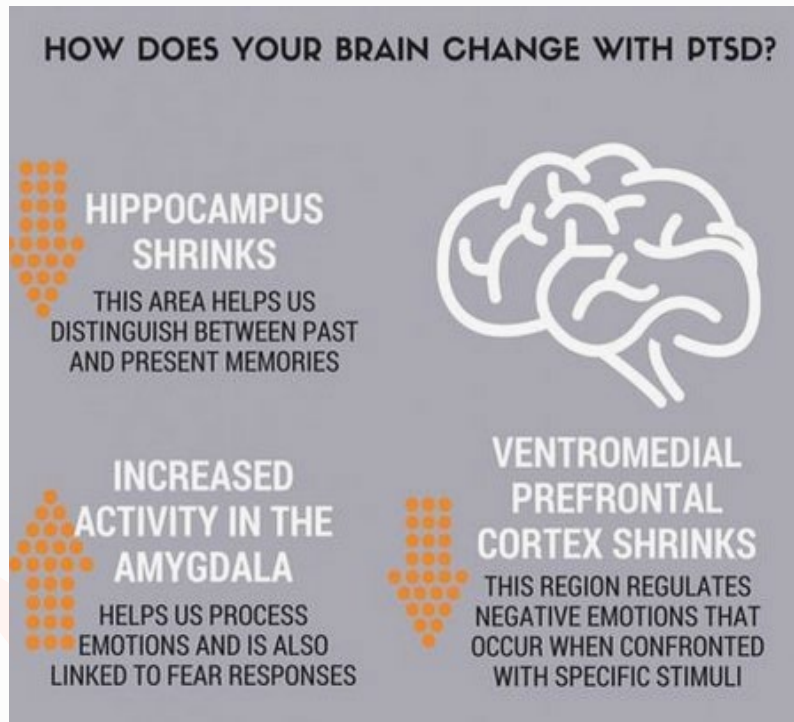


- Experiences of trauma, especially during childhood, can change the structure of a person's brain and contribute to poor long-term health outcomes.

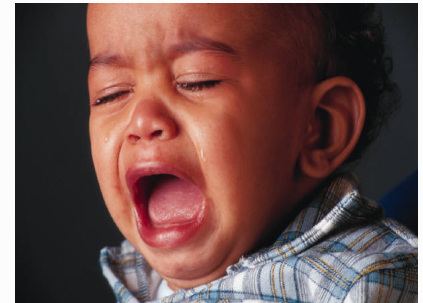
May Cause “Rewiring” of the Brain



Areas of Post-Traumatic Functioning



Trauma Responses



Are NORMAL RESPONSES to
ABNORMAL SITUATIONS

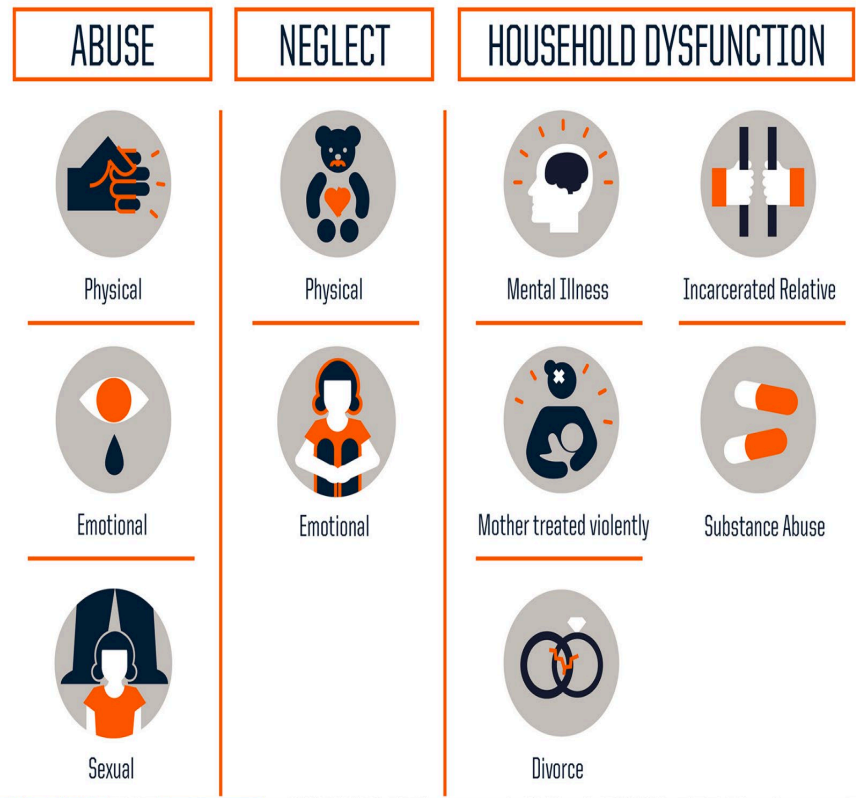


Adverse Childhood Events or ACEs

- Occur in all socio-economic groups
 - 60% of adults in the US have had 1 ACE
 - 25% have had 3 or more
 - 16% have had 4 or more
-
- in low-income and minority populations

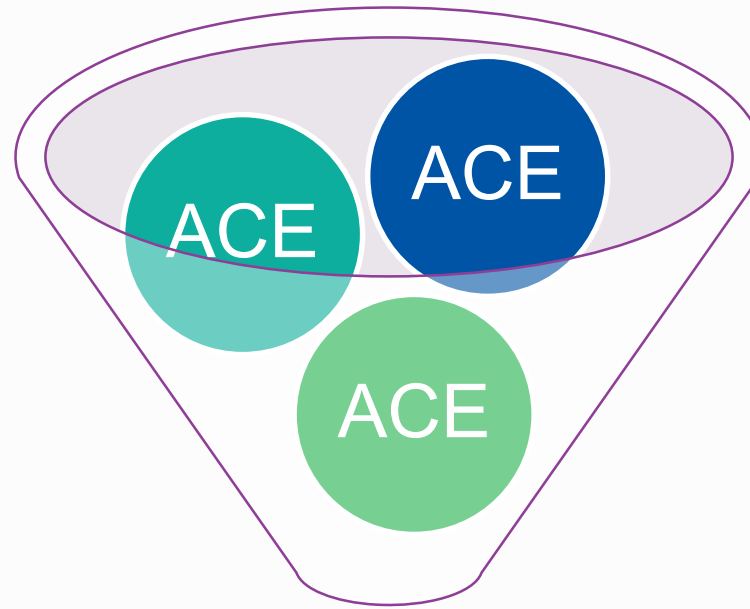
Adverse Childhood Experience (ACE) Questionnaire

- 10-items
- Self report
- Abuse and neglect
- ACE Study originated in 1985



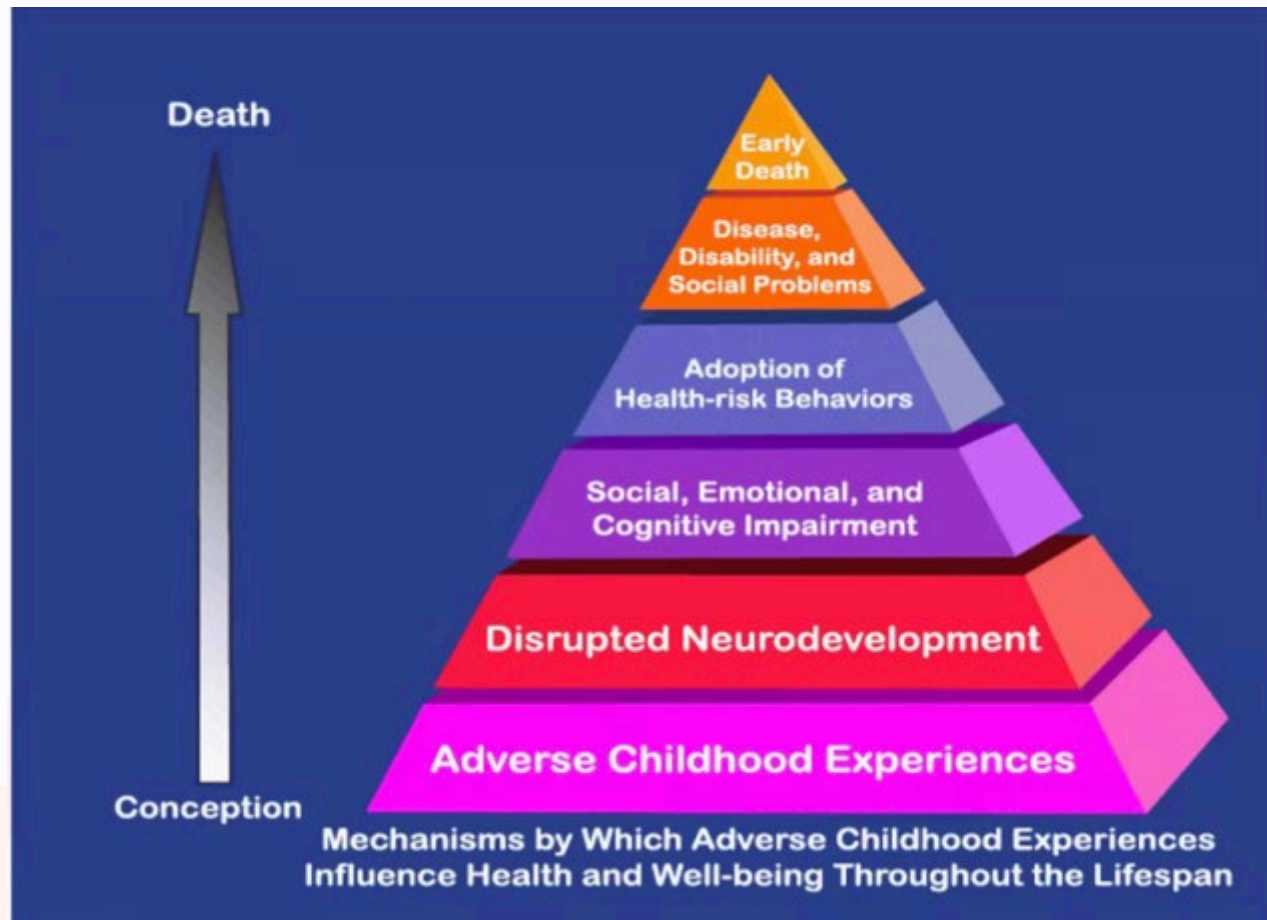
National Public Radio Article Link: <https://www.npr.org/sections/health-shots/2015/03/02/387007941/take-the-ace-quiz-and-learn-what-it-does-and-doesnt-mean>

Repeated Trauma During Childhood



**Negatively Affects
Brain Development**

ACEs Influence on Health and Well-being



ACE History and Adolescent/Adult Functioning

Persons may struggle with issues related to emotional regulation, or the process of recognizing and managing those feelings or reactions to feelings

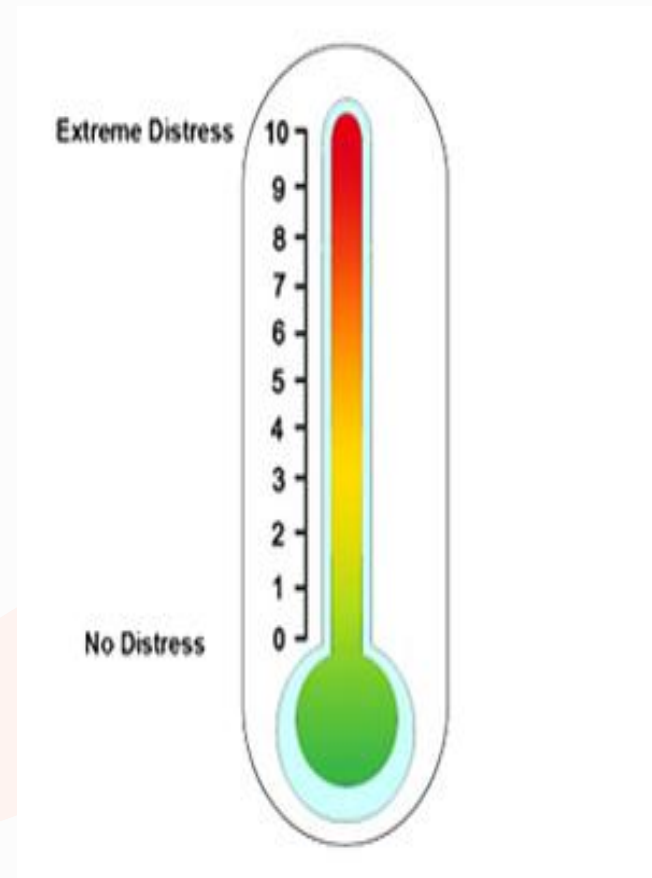
Depression

Anxiety

Substance Use Disorder

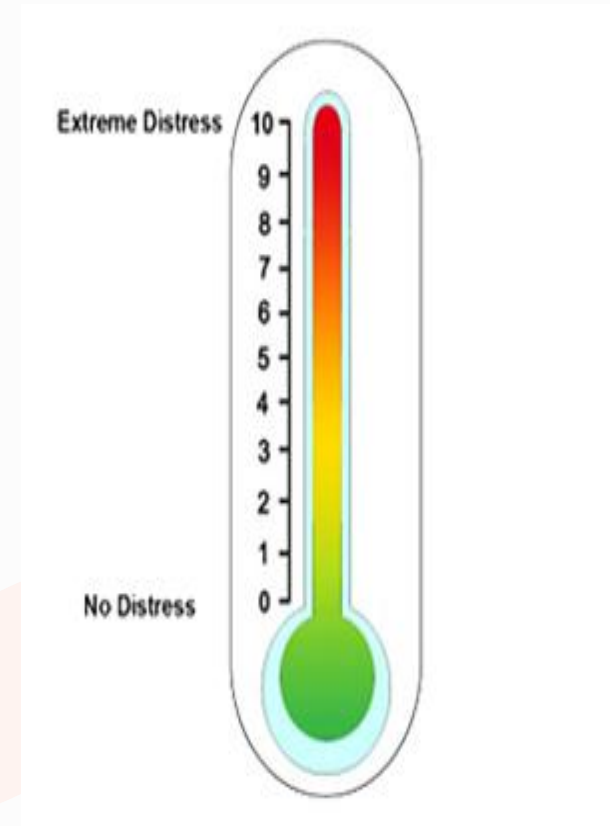
Initial Response to Trauma and Distress

- “Revved up” or “overwhelmed”
- Fatigue
- Irritability
- Hyper-vigilant
- Increased emotionality
- Exaggerated startle response
- Sleep and appetite disturbances
- Impatient
- Withdrawal

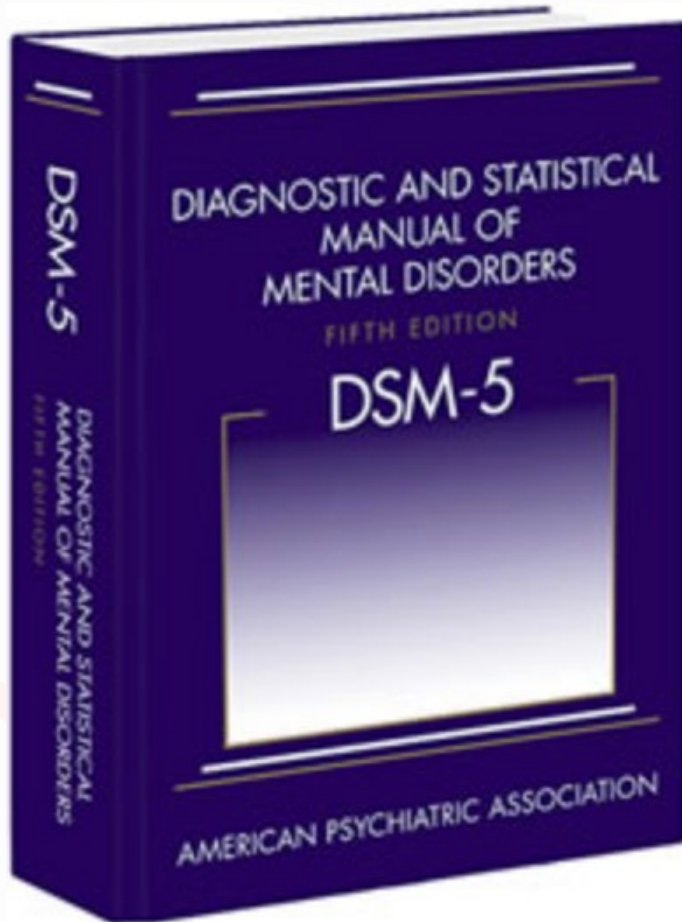


Signs and Indicators of a Stress Disorder

- Hyper-aroused
- Avoidance
- Intrusive thoughts or memories
- Emotional numbing
- Withdrawal from friends and family
- Anxiety
- Depression
- Substance use/abuse



Trauma Diagnoses



- Post-traumatic Stress Disorder (PTSD)
- Acute Stress Disorder
- Reactive Attachment Disorder
- Adjustment Disorders
- Disinhibited Social Engagement Disorder
- Other specified Trauma and Stressor-Related Disorder
- Unspecified Trauma and Stressor-Related Disorder



The Prevalence of Trauma and Stress-Related Illnesses

General Population

- 60% of adults experience abuse or other types of trauma during childhood
- LGBTQ youth have a higher likelihood of experiencing childhood adversity and trauma than cisgender peers
- Individuals who are homeless experience more trauma; historically and ongoing

Culture and Trauma

Trauma has a pervasive impact on an individual's mental health particularly if an individual lives in a community impacted by trauma

- Black and Latinx MSM and transgender persons are exposed to disproportionate high rates of trauma ranging from verbal harassment to physical violence, including sexual assault
- First Americans and other cultural groups experienced/experience “historical” trauma



Prevalence of Trauma in Persons with HIV

1. MSM living with HIV in the South were **more than twice as likely to have experienced interpersonal violence** than heterosexual peers
2. **61% of women living in the US with HIV have been sexually abused** (5 times greater than the national rate)



Prevalence of Trauma in Persons with HIV

2019 Study Kaiser Permanente in Oakland, California

- N= 584 PWH
- Male 96.9%
- Non-Hispanic White 63%
- Average age= 49 years
- Over 50% had completed some college
- ACEs highly prevalent:

82.5% \geq 1 ACE

34.2% reporting 1-2 ACES

25.0% reporting 3-4 ACES

23.3% reporting \geq 5 ACES



Prevalence of Trauma in Persons with HIV

Findings

1. Adjusting for demographics having 1-2, 3-4, or ≥ 5 ACEs was significantly associated with anxiety and poor mental health
2. ACEs were not significantly related to depression, substance use, or HIV-related outcomes (VL and CD4)
3. The most common adverse childhood event exposures were verbal abuse (45.9%) and living with someone with a substance use disorder (40.1%)



Presence of Trauma Symptoms During COVID-19 Pandemic

COVID-19 is a traumatic life event

- PTSD Checklist for DSM-5 (20-item self-report measure)
- Pittsburg Sleep Quality Index
- Wuhan, China
- N=285
- 54.4% female, 45.6 male
- 52.3% > 35 years of age
- 60.7% some college



Presence of Trauma Symptoms During COVID-19 Pandemic

- Nearly 1 in 10 people (7%) reported post traumatic stress symptoms (PTSS)
- Prevalence slightly higher in women in the domains of re-experiencing, negative alterations in cognition or mood, and hyper-arousal
- Subjective sleep quality correlated with PTSS Scores (better sleep= fewer traumatic stress symptoms)

Trauma and Healthcare Access

Trauma may negatively influence an individual's access and engagement in primary and/or HIV care:

Avoidance of medical, dental and behavioral health appointments

Reduced or lack of adherence to HIV treatment and care

Postponement of healthcare services until condition deteriorates and symptoms progress

Misuse of medical treatment services (e.g., emergency department and pain medication usage)





To Be Trauma-Informed



A strength-based approach to the delivery of health care services that includes an understanding of trauma and its potential impact on individual behavior



Acknowledging that traumas may have occurred or may be actively occurring in patients' and employees' lives and that the **traumas can manifest physically, mentally and/or behaviorally**

Trauma Informed Approach

Assume

- Assume all have experienced trauma

Seek

- Seek to avoid re-traumatization

Create

- Create opportunities for patients to share their story in a safe way

Teach and promote

- Teach and promote self-care

The F.E.A.R Rubric

Fear Extinction

May have difficulties feeling safe and calm even when a threat is not present

Emotional Regulation

May have difficulties controlling anger, impulsivity, anxiety and depression.

Attentional bias and cognitive distortions

May see threat in non-threatening events or situations and hold negative views of themselves and the world

Relational Dysfunction

May struggle with trust and the ability to feel safe in relationships



Potential Consequence of Distress and Trauma

Self-destructive behaviors are maladaptive measures a person uses to restore inner equilibrium when overwhelmed or unable to cope with stressful life events.

- **A person commits suicide every 11.9 minutes**
- **The strongest risk factor for suicide is depression**
- A significant percentage of patients who commit suicide will have seen their primary care clinician in the month before their suicide

National Suicide Prevention Resource

National
Suicide
Prevention
Hotline

1-800-273-
8255

24/7
Confidential
Support

National Resources for People Experiencing Interpersonal Violence

National
Domestic
Violence
Hotline

1-800-787-
3224

24/7
Confidential
Support



Trauma Informed Systems of Care

Six Core Practice Guidelines

- Safety
- Trustworthiness and Transparency
- Peer Support
- Collaboration and Mutuality
- Empowerment, Voice and Choice
- Cultural, Historical and Gender Issues

Safety First

- **Ask** if the client wishes to have the clinic room door “open” or “closed” while waiting for the provider
- **Ask permission** before touching a patient whether the touch is an empathic hug or pat on the shoulder or a physical examination procedure
- If a patient appears distant, **start with basic needs first**; glass of water



Starting A Conversation

“This was a terrible thing that happened to you. You are not responsible. I would like to help you talk to someone that you can trust to help you figure out what to do so you can feel better. How does that sound to you?”

Other ways: “I’ve noticed changes...”

“I noticed your loss of interest in activities that were once very important to you. What do you make of this change?”

Trauma Informed Skills



Calm



Contain



Care



Cope

4 C's of Providing
Trauma Informed
Care



Caring for Others AND Caring for Ourselves

Wellbeing and Resiliency

Compassion

“Compassion is not a relationship between the healer and the wounded. It’s a relationship between equals. Only when we know our own darkness well, can we be present with the darkness of others. Compassion becomes real when we recognize are shared humanity.”

Pema Chodron



Resiliency

Resiliency



Hard Things & Stressors:

- Not able to pay bills
- Not enough food to eat
- Violence
- Health problems
- Housing that does not feel safe

Good Things & Resources:

- People that you can count on
- Dependable transportation
- Safe housing
- A doctor you trust
- Having enough money

Things about You:

- Genetics and DNA
- Resiliency/ACE score
- Life story
- Personality

Resiliency is when the scale tips toward the good even when there are stressors and hard things.

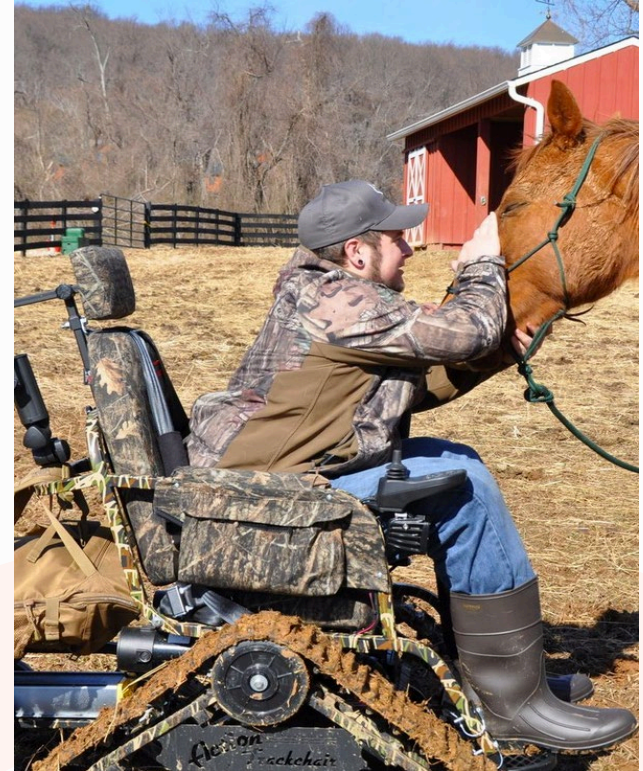


Assess for Resiliency and Strengths

- Protective factors that build throughout life
- Strong relationships and social connections are key to mitigating the negative effects of trauma
- Trauma-informed therapy includes, but it not limited to yoga, mindfulness, art, writing

Post-Traumatic Growth (PTG) Theory

- **Richard Tedeschi and Lawrence Calhoun (1995)**
- People move from a place of fear, anger, resentment and hopelessness to one of **healing, gratitude, purpose and hopefulness**
- **Personal process of change that is deeply meaningful to the individual**



Picture accessed on 1/22/2018 at <https://socialwork.columbia.edu/event/post-traumatic-growth-veterans/>

Resiliency and PTG: Not the Same



- Resilience returns a person to their “pre-trauma” level of functioning
- PTG allows an individual to thrive and flourish in ways they had never experienced before the trauma

Secondary or Vicarious Trauma

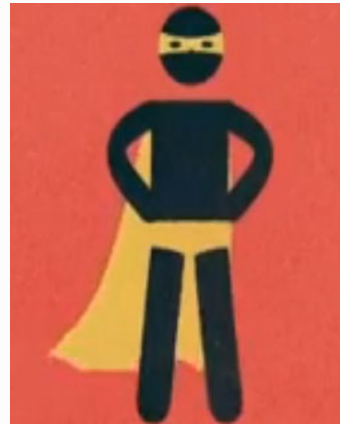


“The cost of caring for others”
(Figley, 1982)

- A state of tension and preoccupation with the stories/trauma experiences described by clients

Feeling Triggered

- Having a brain makes us all vulnerable to vicarious or secondary trauma
- Healthcare providers are not immune to trauma



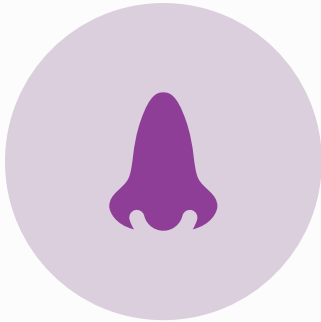
Create a Strong Support Network



Reach Out to Colleagues, Supervisors Mental Health Professionals



Grounding Intervention



BREATH



FEET



BODY

Survive and Thrive

- **Everyone's experience of traumatic events will be different**
- How people are affected, cope and recover varies greatly
- The practice of trauma informed care promotes resilience and post-traumatic growth among health care professionals and the people for whom we care



“Everyone has a right to have a present and future that are not completely dictated or dominated by the past.”

Karen Saakvitne



Post Traumatic Growth References

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PTSS/PTSD Coaching Applications



PTSD Family Coach is a **free, easy-to-use mobile application**. It was developed by the Department of Veterans Affairs (VA) in 2016 and updated in 2018. The app can help partners and loved ones of people with posttraumatic stress disorder (PTSD). More than **240 family members of Veterans** with PTSD helped create PTSD Family Coach (Owen et al., 2017). The app is an easy way to learn about how PTSD can affect families. It also has tools to help family members manage their well-being.



PTSD Coach is a **free, easy-to-use mobile application**. It was developed by the Department of Veterans Affairs (VA) in 2011. It is a convenient way to learn about the symptoms of posttraumatic stress disorder (PTSD). You can also learn about coping skills and PTSD treatments. Research studies have shown that **PTSD Coach can reduce PTSD symptoms**, especially when used as part of therapy. The app may also help with symptoms of depression. PTSD Coach is not meant to replace professional care.



Thank
You!



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